



## Total Recall – Product Comparison Chart



| Product →  | Total Recall Desktop         | Total Recall Rack-Mount      | Total Recall MAX Rack        | Total Recall MAX Desktop  | Total Recall MAX Server |
|--|------------------------------|------------------------------|------------------------------|---------------------------|-------------------------|
| Feature ↓  |                              |                              |                              |                           |                         |
| Built in TFT Screen                                | ✓                            | ✓                            | ✓                            | -                         | -                       |
| Built in Keyboard                                  | ✓                            | ✓                            | ✓                            | -                         | -                       |
| SIP & H.323 VoIP Support                           | ✓                            | ✓                            | ✓                            | ✓                         | ✓                       |
| Analog Support                                     | ✓                            | ✓                            | ✓                            | -                         | -                       |
| PRI ISDN Support                                   | -                            | -                            | ✓                            | ✓                         | ✓                       |
| Maximum Channel Capacity                           | 24 Analog; 8 VoIP + 8 Analog | 72 Analog; 8 VoIP + 8 Analog | 60ch ISDN/VoIP + 60ch Analog | 60 PRI ISDN / VoIP        | 120 PRI ISDN / VoIP     |
| Onboard Storage Capacity (Standard)                | 350,000 calls                | 350,000 calls                | 350,000 calls                | 350,000 calls             | 350,000 calls           |
| Processor & Memory                                 | Intel Atom 1.6 GHz (Min.)    | Intel Atom 1.6 GHz (Min.)    | Core 2 Duo 2.4GHz (Min.)     | Core 2 Duo 1.83GHz (Min.) | Solution Dependant      |
| Dual Hot Swap Power Supplies                       | -                            | Optional                     | ✓                            | -                         | ✓                       |
| RAID Mirrored Hard Drives                          | -                            | -                            | ✓                            | ✓                         | ✓                       |
| Hard Drives Swappable via Front Panel              | -                            | -                            | ✓                            | -                         | ✓                       |
| 'Remote Manager' Provided License Free             | ✓                            | ✓                            | ✓                            | ✓                         | ✓                       |
| Record on Demand Support                           | ✓                            | ✓                            | ✓                            | ✓                         | ✓                       |
| TCP/IP Network Archiving                           | -                            | Optional                     | ✓                            | ✓                         | ✓                       |
| Network Attached Storage Support                   | -                            | Optional                     | ✓                            | ✓                         | ✓                       |
| Network Time Synchronisation                       | ✓                            | ✓                            | ✓                            | ✓                         | ✓                       |
| VoIP Traffic Collector Support                     | ✓                            | ✓                            | ✓                            | ✓                         | ✓                       |
| DVD/CD Archiving                                   | ✓                            | ✓                            | ✓                            | ✓                         | ✓                       |
| Blu-Ray Archiving Support                          | Optional                     | Optional                     | Optional                     | Optional                  | Optional                |
| SNMP Alarm Support                                 | -                            | Optional                     | ✓                            | ✓                         | ✓                       |
| Station Messaging Detail Record (SMDR) Integration | -                            | Optional                     | Optional                     | Optional                  | Optional                |



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